

**SmartCare is the service division of Hardware Distribution and provides a hardware replacement SLA service for end of life; end of sale and refurbished networking equipment.**

**Benefits of SmartCare:**

- We offer a hardware replacement 8 x 5 x NBD. The helpdesk is available for fault reporting 24 hours per day, but no action will be taken until 9am local time the following business day.
- We can cover 1, 3 or 5 years
- We cover a mixed vendor environment and have a single point of contact
- We cover end of life, end of support and refurbished items
- You can sweat your assets without having to rip out and replace your old network
- We can have multiple SLA's and locations under one contract
- We can pro-rata additions to the contract to achieve 1 renewal date
- We have one contract, one renewal date for your whole network with one number to call for all your support requirements at a competitive price.

*For more information, please contact us on 011 467 9325 or email us at [sales@hardware.net.za](mailto:sales@hardware.net.za)*